



2 0 0 4 A N N U A L R E P O R T

A black and white photograph of a police officer in a high-visibility vest pointing towards the left. In the foreground on the left, a woman is smiling. A large, dark, curved graphic element sweeps across the left side of the page.

New DIRECTIONS





VISION

Quality policing with commitment to excellence

MISSION STATEMENT

To provide a continuously improving police service to the citizens of Winnipeg through ongoing community commitment.

CORE VALUES

Honesty | Being truthful and open in our interactions with each other and the citizens we serve

Integrity | Being above reproach, ethical and doing what is right

Trust | Being honourable and maintaining a high level of trust with each other and the members of our communities

Respect | Valuing each other and our citizens by showing understanding and appreciation for our similarities and differences

Accountability | Being conscientious, professional, dependable and accountable for our actions by the citizens we serve

Commitment to Excellence | Adhering to strict standards of conduct and performance in everything we do





MESSAGE FROM THE CHIEF

A LOT HAS CHANGED IN THE WORLD OF POLICING SINCE I FIRST WALKED THE BEAT IN 1973; BUT CHANGE HAS NEVER OCCURRED AS DRAMATICALLY AS IT DID FOR THE WINNIPEG POLICE SERVICE IN 2004.

This Annual Report highlights some of the steps we've taken and the accomplishments we've realized in 2004 in building a stronger, more progressive police service for the citizens we serve.

I am pleased to note:

- Plans for the implementation of our Four District Model continue to progress with City Council's approval for work to begin on our East District Station. This plan will help us realize our long-term goal of creating four well-balanced districts from the six that currently exist.
- We took an enormous step forward in technology with the introduction of the Technology Advancement Project, which includes changes in both our records management and dispatch systems.
- At the Executive level, we welcomed new Deputy Chief of Support Services Doug Webster; as well as three new Superintendents – Art Stannard, Gord Schumacher and Corrine Scott.
- Our members have also worked to find greater efficiencies in their duties through procedural changes such as those to our Alarm Policy. A six-month review of the new policy showed the number of dispatched alarm calls for service was reduced by an average of 81.5%.
- The introduction of our "Green Team" resulted in the closure of 105 marihuana grow operations and the seizure of 3,800 kgs of marihuana.

The year was not without its challenges:

- There was a huge learning curve for our members with the introduction of the new computer systems.
- The number of stolen autos continued to rise, despite proactive policing initiatives combating the issue.
- Winnipeg also realized a jump in its homicide rate, which kept many of our members extremely busy.

I believe these challenges are not insurmountable.

I also believe the changes we've undertaken and the accomplishments we've realized in 2004 put us in a better position to help the citizens of Winnipeg build a safer and more enjoyable city in which to live and work.

J. J. Ewatski
Chief of Police



Chief Jack Ewatski



Deputy Chief
Menno Zacharias



Deputy Chief
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DRIVEN BY THE CITIZENS WE SERVE

THE WINNIPEG POLICE SERVICE (WPS) IS COMMITTED TO PROVIDING THE CITIZENS WE SERVE WITH A CONTINUOUSLY IMPROVING POLICE SERVICE. AS PART OF THAT COMMITMENT, WE REGULARLY SOLICIT INPUT FROM VARIOUS COMMUNITY STAKEHOLDERS ON THE DIRECTION WE WILL TAKE OUR SERVICE.

To ensure the widest possible input of thoughts and suggestions, we undertake a telephone survey of citizens every two years. Our latest telephone survey, in partnership with Dimark Research, was conducted on June 3rd and June 5th, 2004. A public opinion survey is a requirement under CALEA accreditation standards.

Over 600 respondents were asked their overall opinion about the quality of police services in Winnipeg.

- 71% of respondents rated the WPS as good-excellent compared to just 3.5% who rated it poor-very poor. This level of satisfaction increased 1% from 2001 and 10% from the 1999 results.

- 94% of all Winnipeggers felt safe walking in their neighbourhoods during the day, up from 91% in 2001. This is the best result ever recorded in this survey.

- 63.5% of all Winnipeggers felt safe walking in their neighbourhood at night. This is up from 56% in the 2001 survey and a marked improvement over surveys in 1993, 1995, 1997 and 1999.

Respondents who wanted more traffic enforcement were asked which offences they were most concerned about. The four top responses were:

- Speeding (45%) (up from 37% in 2001),
- Running Red/Amber Lights (17%) (down significantly from 29% before the introduction of Intersection Safety Cameras),
- Impaired Driving (15%); and
- Failing To Signal Lane Changes (9%).

Winnipeggers overwhelmingly (86.7%) approved of the installation of Intersection Safety Cameras, up from 81% in 2001.

Consistent in this survey, 78% of respondents were satisfied with the way police operators handled their calls for service and 83% who had reported an incident felt the length of time it took for the police to arrive was acceptable.

The survey also identified some areas we need to improve, particularly in the area of notifying citizens about the progress of their complaints. Of those polled, 70.4% said the police did not provide them with information concerning the outcome of their investigation. This area is always a concern and a challenge to policing and we are working with our officers and Victim Services staff to improve on this.

BUILDING A STRONGER LEADERSHIP BASE

2004 MARKED SOME SIGNIFICANT CHANGES TO THE LEADERSHIP OF THE WPS AS WELL SOME IMPORTANT CONTINUITY IN OUR SENIOR RANKS.

Chief Ewatski signed a contract extension with the City of Winnipeg. Having served in the role of Chief of Police since 1998, Chief Ewatski will continue in his role to the end of 2008.

Doug Webster was promoted to the rank of Deputy Chief of Police, Support Services. A 28-year member of the Service, Deputy Chief Webster is responsible and accountable for the overall management and effective operation of the Support Services area and the management of resources.

The rank of Superintendent was reintroduced to the Service. This rank was eliminated in the late 1990s during a City-wide restructuring which reduced the layers of management in all City of Winnipeg Departments.

Since that time, the growing complexity of the criminal justice system, investigative strategies and legal issues, as well as emerging and established high profile issues, have placed added burdens on all levels of the Service.

The reintroduction of the Superintendent rank not only assists with the day-to-day workload of Inspectors but also the longer-term planning needs of the Service.

The Service realigned the following Committees to implement strategic direction and to assist in decision making and long-term planning:

- The Chief's Committee is comprised of the Chief of Police, two Deputy Chiefs, three Superintendents and the Manager of Administrative Strategic Issues. The Chief's Committee meets daily, to receive briefings and discuss operational and administrative matters.
- The Senior Management Committee is comprised of the Chief of Police, two Deputy Chiefs, three Superintendents, Manager of Administrative Strategic Issues, Manager of Public Affairs, Manager of Finance, Manager of Human Resources and Legal Counsel. The Senior Management Committee meets weekly, to discuss broader issues affecting management of the Service.
- The Senior Managers Group includes the Chief of Police, two Deputy Chiefs, three Superintendents and all WPS Civilian and Police Senior Managers. The Senior Management Group meets monthly, to share information and seek input on issues that affect the entire organization.



RECRUITMENT: PAVING THE WAY FOR A BRIGHTER FUTURE

LIKE MOST POLICE SERVICES ACROSS CANADA, THE WPS HAS FACED THE CHALLENGE OF REPLACING AN INCREASING NUMBER OF OFFICERS WITH MANY YEARS OF EXPERIENCE DUE TO RETIREMENT.

In 2004, we lost 45 members due to retirements, with an average length of service of 27.93 years. The Recruitment team in our Human Resources Division has been actively addressing this issue with an aggressive recruitment campaign showcasing the fact that a career with the Police Service is challenging, exciting and rewarding.

From these efforts two classes were formed from 957 applicants with 47 candidates moving forward to attend our Training Academy. One lateral entry was also accepted from six candidates.

The campaign included bus back advertising, radio commercials, ads placed on movie screens at local theatres, information sessions for constable candidates, ads on the local cable TV listings station, our own website and local papers.

Once again, our Human Resources Division held a Career Symposium featuring formal presentations outlining our selection and hiring process for the position of Police Constable. Members were also on hand to offer information regarding the many civilian staff positions in areas such as our Communications Centre, as well as volunteer opportunities available within

the Service. The event attracted 466 interested citizens. Members of the Human Resources Recruiting team also participated in 16 career symposium/job fairs across our province reaching countless potential recruits.

TRAINING ACADEMY KEEPS SERVICE MOVING FORWARD

Ongoing training is an important component of our function as law enforcement professionals. In 2004, our Training Academy provided 140 specialty courses to 2,130 officers and 165 civilian members. The Service also presented information sessions to 165 individuals from outside agencies.

Of note, our Training Academy introduced a new **Dynamic Scenario Training Course**, offering a new approach to Officer Safety Training. It offered realistic scenarios designed to replicate real world encounters. This training has been provided to Recruit Classes over the past two years and is now being offered to In-Service personnel shifts and Units.

The Training Unit also redeveloped the popular **Courtroom Survival Course**. It provides members with instruction relative to Court preparation, legal issues and procedural knowledge that will enhance Courtroom presentations.



TURNING THE CORNER WITH NEW TECHNOLOGY

AT 5 A.M. ON APRIL 20TH, THE WPS SWITCHED OVER TO A NEW COMPUTER AIDED DISPATCH (CAD) AND RECORDS MANAGEMENT SYSTEM (RMS). THIS INITIATIVE INCLUDED THE REPLACEMENT OF THE SERVICE'S MOBILE COMPUTING EQUIPMENT AND WIRELESS NETWORK. THE NEW TECHNOLOGY REPLACED EXISTING SYSTEMS THAT WERE FAST APPROACHING OBSOLESCENCE AND HAD REACHED THEIR MAXIMUM CAPACITY.

These new systems provide members of the WPS with the information and tools necessary to enhance their ability to serve the citizens of Winnipeg. This transition also enables the WPS to reduce the duplication of effort by ensuring a single point of entry for all data as close to the source as possible.

This project meets and exceeds national data exchange and security standards, and allows our members to more efficiently exchange confidential information with other agencies in a secure and seamless manner.

A total of 3,627 training days were involved in getting everyone up to speed on the new system. Classes were scheduled day and night as well as on weekends to meet the aggressive timelines for this massive initiative.

The system changeover was challenging. There were a few minor difficulties with respect to non-emergency operations and customer service, which were anticipated and addressed through ongoing monitoring and the short-term addition of staff to assist with the backlog and additional training needs. During the changeover, our new and old computer systems operated together for a limited time.

To assist our members through the transition:

- a dedicated Help Desk staffed by officers was set up to assist frontline users to address technological and operational concerns
- Forums were held in each Division and Unit so members could bring forward the challenges they faced with regards to our new computer system
- a newsletter, *TAP Briefings*, was introduced to provide members with up-to-date information on our new computer system.

The financial investment dedicated to the Technology Advancement Project has been substantial. Our vendor partners in this effort are committed to providing regular updates that will preserve our investment in current and future technology.





MAKING THE RIGHT CALL: NEW CALL PRIORITIZATION SYSTEM

OUR COMMUNICATIONS CENTRE TEAM PLAYED A PIVOTAL ROLL IN LAUNCHING A NEW CALL PRIORITIZATION SYSTEM. THIS INVOLVED THE INTRODUCTION OF A MORE DETAILED NUMERICAL CALL PRIORITIZATION SYSTEM THAT USES ALL 10 LEVELS AVAILABLE WITHIN THE NEW COMPUTER AIDED DISPATCH SYSTEM.

The new priority system better reflects the level of danger and need for urgency.

Imminent danger to life holds the highest priority. Then, in a descending order, calls are dispatched with priority placed on crimes against people over crimes against property. Another factor assessed is the immediacy of the incident and the whereabouts of the suspect.

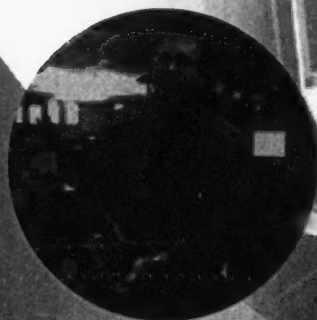
The citizens we protect are better served by these changes.

KEEPING THE LINES OF COMMUNICATION OPEN

The Service has also upgraded its portable radios.

The new Motorola XTS 2500 portable radios are designed to be more lightweight and easy to carry. They provide improved voice quality and longer talk time due to better battery efficiencies. Built to higher military specifications, they also provide faster network response times and are digital, providing greater network security.

The new radios are built on APCO 25 technology – the new functional and technical standard for public-safety digital two-way radios. The new system handles more than four times the capacity of our old network, provides our members the ability to maintain radio communications anywhere in Manitoba and allows for better coverage in buildings. The Service currently has 933 radios in its network.



FOUR DISTRICT MODEL

THE SERVICE MADE MAJOR INROADS IN OUR EFFORTS TO IMPROVE OUR PHYSICAL INFRASTRUCTURE.

On July 21st, City Council gave its approval to construct the new East District station in 2005, one year earlier than previously identified in the City's Five Year Capital Budget Forecast.

A section of vacant land at 501 Panet Road, just off the southwest corner of Lagimodiere Boulevard and Regent Avenue, was chosen as the location of the new station.

Plans are also under way to:

- begin work on our new Backup Communications Centre with completion slated for 2006;
- work on the Public Safety Building (PSB) Cladding Replacement Project to begin in 2006. This project will occur over two years, each having a season of 40 weeks. This work will trigger a number of adjustments to the way in which we carry out our business. Once the members currently working out of our District 4 and 5 Stations are relocated to their new facility, the old stations will be used to temporarily house some members from the PSB who will be displaced during the PSB Cladding Replacement Project.

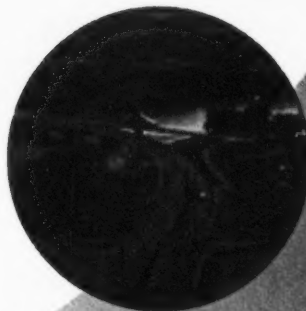
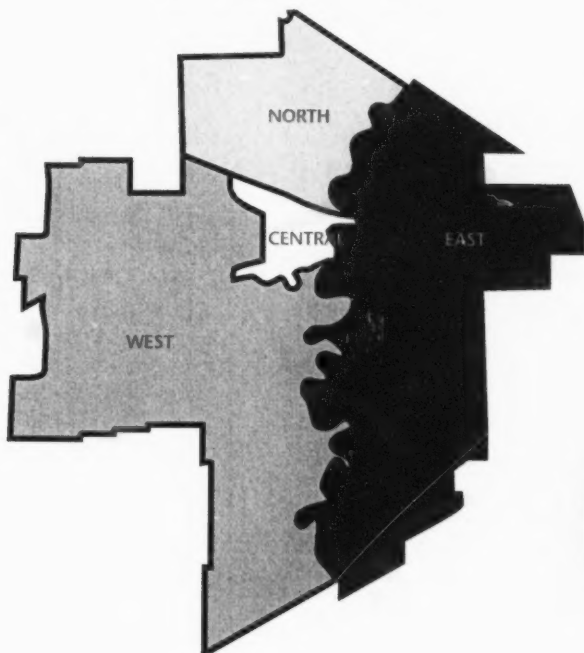
COMMUNITY PATROL MODEL EXPANDED

The Service's Community Patrol Model, piloted in Divisions 13, 14 and 15 during 2003, was formally adopted by these Divisions in 2004 and expanded into Divisions 12 and 16.

This model enables us to more strategically respond to calls for service by permitting the:

- increased availability of two-member units for high-priority calls
- ability to provide sufficient resources to respond to non-emergency calls
- continued accessibility to WPS Service Centres during key times
- Community Patrol Members in each Division to spend more time conducting follow-up investigations.

WINNIPEG POLICE SERVICE
FOUR-DISTRICT MODEL



INCREASED EFFICIENCIES

NEW ALARM POLICY TAKES EFFECT

The WPS in consultation with the alarm companies in Winnipeg developed a new City of Winnipeg Alarm Response Policy concerning false alarms.

The policy is based on the premise that the responsibility for responding to false alarms, should fall with the alarm industry, the premise owners, a key holder or private guard. Previously, the Winnipeg Police Service served as a verification system for burglar alarms. As a result, the Service dispatched two-member cruiser cars to more than 24,000 false alarms in 2001 and to over 22,000 in 2002.

The policy changes are based on a verified response system. Under the new policy:

- Police only respond to Residential and Commercial Distress alarms after the alarm company has attempted to verify the alarm status.
- Police only respond to other types of residential and commercial alarms where the alarm company has verified the presence of criminal activity.
- Verification of criminal activity may be the alarm company confirming receipt of two separate zone activations from the premises and an attempt has been made to contact the premises, or the physical discovery of the signs of a break-in by attending security personnel.
- There will be no change in the police response to hold-up alarms.

Police will respond to local audio alarms only if criminal activity has been verified.

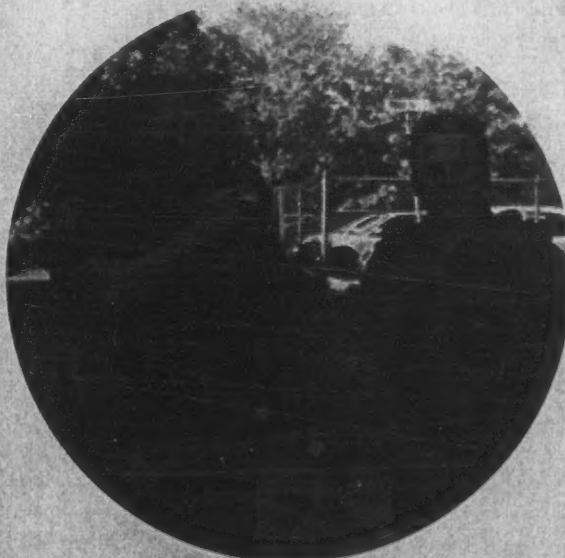
A six-month review of this initiative illustrated that the change met the intended goal of dramatically reducing false alarms. The result is that more police are available to respond to emergencies.

A comparison of the statistics for the months of May to October, 2004, compared to the same months in 2003, highlight the following:

- Total alarm calls for service were reduced by an average of 82.8% and
- Dispatched alarm calls for service were reduced by an average of 81.5%.

The statistics overwhelmingly indicate that there is a reduction in these types of calls for service. The reduction in false alarms meant 2.3 person-years of an officer's time would have been required to attend calls in 2004, compared to 10.1 person-years in 2003. A less-measurable benefit is the reduction of risk to the public and officer safety with reduced numbers of emergency response to false alarms. Reduction in the number of alarm calls for service has also had positive effects on the workload of the Police 911 Communications Centre staff.

The WPS continues to endorse alarm systems as an effective deterrent to break-ins, noting that a minimal number of break-ins occur at alarmed premises.



STREAMLINED CRIMINAL RECORD CHECKS

THE WINNIPEG POLICE SERVICE BUREAU OF POLICE RECORDS PROCESSES THOUSANDS OF CRIMINAL RECORD CHECKS YEARLY. OVER THE PAST FIVE YEARS, THE DEMANDS FOR RECORD CHECKS HAVE BEEN STEADILY INCREASING. EMPLOYERS, COMMUNITY VOLUNTEER GROUPS, SCHOOLS, SPORTS CLUBS AND OTHER AGENCIES HAVE BEEN MORE DILIGENT ABOUT REQUIRING THAT THEIR STAFF AND VOLUNTEERS PROVIDE CRIMINAL RECORD CHECKS PRIOR TO EMPLOYMENT OR ENGAGEMENT.

This has resulted in the Bureau dealing with over 160 in-person requests every day.

Given the increased number of requests and longer in-person wait times, the Service introduced a 10-business day processing period effective June 1st, 2004. Previously these requests were processed while the citizen waited.

Anyone wanting to apply for a criminal record check can apply in person with proof of payment and appropriate identification to the Bureau of Police Records. The clerks will verify identification and complete a basic record check at that time. The request is then submitted for processing and the citizen should expect to receive a Personal Criminal Record Search Certificate along with four certified copies in the mail within 10 days.

The Winnipeg Police Service believes this change benefits citizens who were waiting up to three hours for their checks.

MANUAL RE-WRITE

Members of the Organizational Development & Support Division began the massive task of updating all the Service's current manuals. Our goal is to create one Service Manual that is kept current, easily maintained and user friendly.

DOMESTIC ANIMAL CALLS

The City of Winnipeg Animal Services Agency and the WPS announced changes to the policy for handling domestic animal calls for service. Previously, the WPS has responded to calls from the general public about barking dogs and loose animals. These calls are a low priority and often do not get handled in a timely manner. In order to better meet the needs of the public and to ensure our members are available for more urgent matters, Animal Services now handles all domestic animal reports through a 24-hour line.



POLICE ON THE STREETS

COP ON THE BLOCK PROGRAM

The WPS implemented a new initiative designed to increase police visibility in the increasingly busy Downtown and Exchange District areas during peak rush hours.

The goal of the program is to ensure that citizens going to and coming from work are free from harassment by panhandlers, street people and potential drug dealers. Skateboarders and cyclists on the sidewalks also hinder pedestrians' safety. Officers from the Portage Avenue Community Support Unit target specific locations of concern to provide a sense of security to people visiting or working downtown. Patrolling on foot and in cruiser cars, the officers are assigned to this program from 8 a.m. to 9 a.m., 12 noon to 1 p.m. and again from 4:30 p.m. to 5:30 p.m. daily except Sundays.

A BETTER READ ON COMMERCIAL CRIME

Through the generosity of a private company, operational members of North Winnipeg obtained a magnetic card reader to detect counterfeit cards.

This investigative tool provides officers with the ability to detect and ultimately prevent organized crime groups from profiting from their crimes by simply swiping a card through the device like making a point of sale purchase on your debit card. The card reader decodes the information on the electro-magnetic strip for comparison with the information found on the face of the card. If this information does not match, the card reader prints out the information encoded on the card including the card number, name of the account holder, credit issuer and the contact number for the credit issuer. To make it an exhibit a space for the Date, Time and Officer's Name is also included.

Aside from the benefits of partnering with private industry to prevent losses, this card reader gives our members another tool to identify members of organized crime with national or global connections and provides excellent evidence for a successful prosecution.



TAKING ILLEGAL DRUGS OFF OUR STREETS

COMBATING THE ILLEGAL DRUG TRADE IN OUR CITY WAS A HIGH PRIORITY FOR ALL MEMBERS OF THE SERVICE IN 2004.

Members of our Criminal Investigation Bureau conducted both long term and short term projects targeting the drug trade, while uniform members were on the street daily making arrests and seizing drugs.

Collectively, 871 accuseds were charged with drug-related offences involving marihuana, cocaine, crack cocaine, hashish, ecstasy, LSD, methamphetamine, psilocybin and various tablets.

To combat illegal grow operations, the Service established "The Green Team" – a group of uniform patrol officers representing each Division – tasked with meeting this challenge head-on by using their knowledge of the streets they regularly patrol.

In total, the team in close partnership with members from all aspects of the Service, busted 105 marihuana grow operations in 2004, seizing 30,000 plants and 3,800 kilograms of marihuana worth nearly \$34 million. Police arrested 104 men and 20 women, and laid more than 330 charges related to grow operations.

The total street value of the seized goods is \$33,829,540. An additional \$118,000 in cash was also seized.

Notably, more than \$6 million worth of marihuana and equipment was found in a warehouse in the Exchange District in December. That arrest led to two other marihuana grow operations with a combined value of \$2 million.

In another joint effort, members of our Organized Crime Unit and Drug Unit undertook a project dubbed "Othello" targeting local drug distribution cells.

After gathering enough evidence to obtain arrest and search warrants, officers executed warrants at 14 locations throughout the city on charges of Conspiracy to Traffic and Traffic in Marihuana and Cocaine, and Proceeds of Crime offences. The project resulted in the arrest of 35 persons and the seizure of:

- 1.75 kgs of cocaine
- 14 lbs of marihuana
- 150 plants from grow operations
- smaller quantities of methamphetamine and ecstasy
- \$250,000 CDN and \$7,000 US in cash.

Our members continue to aggressively pursue those individuals who jeopardize the safety and security of the citizens of Winnipeg through their illegal activities.



CURBING STREET PROSTITUTION

"SO LONG JOHN" PROJECT "OPERATION SNAPSHOT"

Last summer our Morals Unit, in partnership with uniform officers from all Districts and area community officers, initiated a very effective program – So Long John – to combat prostitution in our city through aggressive enforcement.

This project continued in 2004 with a great deal of success. In 2004, the project was expanded to target all locations in the city where prostitution is an identifiable problem, such as the busy area along Selkirk Avenue, Pritchard Avenue, McKenzie Street and Flora Avenue.

The Service is committed to reducing the presence of the sex trade industry within our city. With most sex trade workers being local residents, our Morals Unit faces many unique challenges in combating this problem. The recidivism rate for these crimes is high, which makes the concerted efforts of our members all the more important in ensuring our citizens can live comfortably in their communities.

The WPS also created a new web page aimed at helping the citizens of Winnipeg who are living in the areas known to be frequented by sex trade workers and their customers. Homeowners and families have indicated repeatedly that they feel frustrated and threatened by the prostitution they see on their streets, sidewalks and alleyways. In response to those concerns, the Morals Unit initiated this project with the support and financial assistance from the West End BIZ.

The web page displays random video clips of vehicular and pedestrian traffic in the areas known to be frequented by sex trade workers and their customers. The WPS acknowledges that not all people depicted in these clips are sex trade workers or their customers. As a result the faces of all persons and the license plates of all vehicles have been blurred out.

The goal is to discourage customers of street prostitution from attending these residential areas. It is NOT to publicly identify individuals. This is a unique project and the first of its kind in Canada.



Photo courtesy of Winnipeg Free Press

PUTTING THE BRAKES ON STOLEN AUTO TREND

WINNIPEG EXPERIENCED A DRAMATIC INCREASE IN THE NUMBER OF STOLEN AUTOS IN 2004. THERE WERE 13,306 STOLEN AUTOS REPORTED. THIS IS AN INCREASE OF 31% OVER 2003.

Our Stolen Auto Unit has aggressively pursued those offenders who so brazenly disregard the rights of other citizens by stealing cars. The Unit has teamed up with Provincial Probation Services, Prosecutions and Public Safety Branches as well as uniform patrol members from each of our six Uniform Divisions to develop an Integrated Auto Theft Strategy. Working together, these stakeholders have striven to identify, monitor, supervise, and incarcerate active auto thieves. The goal is to encourage auto thieves to refrain from engaging in auto theft.

WPS Stolen Auto Unit investigators routinely adjusted their regular shifts so they can conduct condition (curfew) checks on high risk auto theft offenders in our community. The warrant process has also been streamlined to affect arrests in a timely manner for such things as Breaches, Being Unlawfully at Large, Suspensions of Community Supervision Orders.

The Stolen Auto team has also been active by:

- ensuring prompt follow up to fingerprint matches found on recovered stolen autos examined by dedicated fingerprint experts
- assisting our Uniform Divisions with special projects targeting areas with noticeably high auto theft occurrences such as shopping centres and parking lots
- deploying the use of bait vehicles, provided by MPI, in circumstances where the Unit has recorded a pattern of stolen autos
- conducting surveillance on known active auto thieves, as well as specific locations that are being repeatedly targeted by auto thieves

- routinely conducting shop inspections and working with other agencies to curb the illegal activities associated with chop shops/renumbering of vehicles
- following up on tips from Crimestoppers and other sources of information relating to auto theft activity.

Despite the team's best efforts with respect to proactive enforcement, the key to putting the brakes on stolen autos is getting each vehicle owner to recognize the value of anti-theft devices such as steering wheel locks and ignition immobilizers.

Manitoba Public Insurance reports that of the 358,035 vehicles registered in Winnipeg, about 15 percent make use of these preventative measures. Of the vehicles reported stolen in 2004 and recovered, about 17 percent had an unused steering wheel lock in the vehicle. Electronic ignition immobilizers are considered the most effective way to protect a vehicle.

The importance of using such proactive crime prevention measures by vehicle owners is a message the Winnipeg Police Service will continue to reinforce in 2005.



SAFE STREETS

TWELVE NEW INTERSECTION SAFETY CAMERA LOCATIONS

2004 was the third year of a five-year contract regarding intersection safety cameras. Twelve new cameras were erected bringing the total number of locations to 36.

There were 135,768 Photo Enforcement tickets issued in 2004. The highest speed by a violator through an Intersection Safety Camera was 115 kilometres per hour over the speed limit (175 kph in a 60 kph zone at Portage/Cavalier). This violator was tagged again about 30 minutes later at Moray and Lodge travelling 65kph in a 50 kph zone.

From the Mobile Enforcement Units, the highest speed was 85 kilometres per hour over the speed limit (145 kph in a 60 kph zone).

Since December, 2003 monthly traffic related statistics, including photo enforcement statistics by location, are posted on our website.

CANADIAN RACE CAR DRIVER PARTICIPATES IN SAFE STREETS

Education and awareness continue to be pillars of our *Safe Streets* initiative.

Our messaging received an added boost when Canada's premier race car driver and 2003 CART CHAMPION Paul Tracy provided his support to the *Safe Streets*

initiative by voluntarily participating in a series of radio and billboard advertisements. Funding for the public awareness campaign came directly from the proceeds of the Photo Enforcement program.

CRUISING

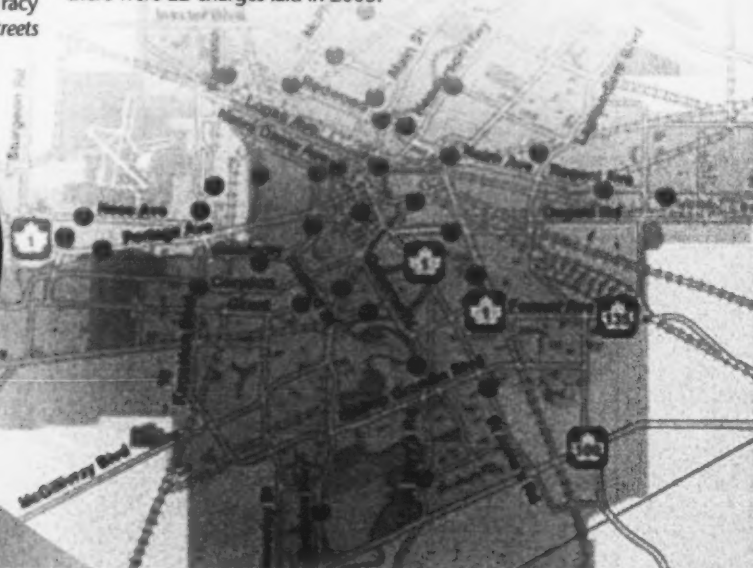
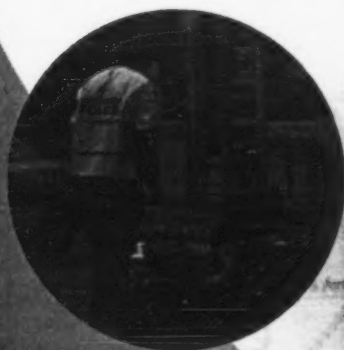
The Winnipeg Police Service Traffic Unit, the Manitoba Association of Auto Clubs, Province of Manitoba Vehicle Inspections and Manitoba Safety Council joined forces to host a Public Awareness and Safety Campaign. It was aimed at addressing some of the problems associated with summer car cruising activities.

Trained officers conducted safety inspections on customized vehicles and advised drivers of potential or observed vehicle problems. Information was also shared about the potential costs and consequences of related Highway Traffic Act infractions.

Sunday night cruising has become commonplace in Winnipeg, with Portage Avenue being the location of choice.

PUTTING THE BRAKES ON IMPAIRED DRIVING

The Winnipeg Police Service's Festive Checkstop Program ran during December. Members conducted roadside interviews of motorists in high visibility areas, outside locations where alcohol is more likely to be consumed. The team laid 65 charges of Drive Impaired/Drive Over the Legal Limit/Refuse a Breathalyzer in 2004. Similarly there were 22 charges laid in 2003.



IN PARTNERSHIP WITH THE COMMUNITY

COMMUNITY RELATIONS UNIT KEY TO PROACTIVE POLICING

Knowledge is power in the fight against crime – and in making our community safer.

The Sections that comprise our Community Relations Unit were very active in 2004, providing important information to citizens.

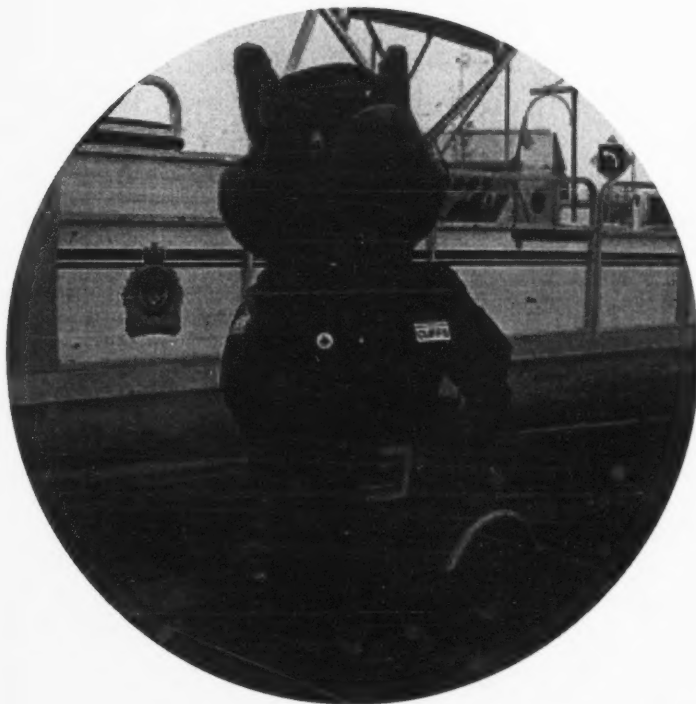
Our **Crime Prevention Section** provided 305 presentations to 9,035 citizens in 2004. This includes presentations at Neighbourhood Watch New Member Meetings, Senior Safety Presentations, CounterAction presentations as well as 27 Crime Prevention Through Environmental Design Safety Audits for new and existing properties in Winnipeg.


Our **School Resource Section** made 920 presentations on a variety of youth-oriented safety issues to 49,858 persons in the 299 schools they presently work with. These same officers provided training, evaluations and support to 191 of those schools who operate a School Patrol Program with 7,876 patrols.

The School Resource Officers were also involved with active enforcement issuing 81 Provincial Offence Notices and 271 letters of warnings to first time offenders concerning traffic offences around our schools.

NEW BUFF CUFFS PUTS BEST PAW FORWARD

CUFFS, our friendly police dog mascot, has a new look. CUFFS joined the Service on November 25th, 1998 and derived his name from a Grade 2 student at Ralph Brown School who entered a "Name That Police Dog" contest. He gained a pound or two over the years and was not happy with his overall look. He is slimmer and more muscular than ever. He now wears issue cargo pants and a police shirt.





ONGOING SUPPORT FOR VICTIMS OF CRIME

THE WPS IS FORTUNATE TO DRAW UPON THE EXPERIENCE AND COMMITMENT OF 60 VOLUNTEERS WHO COMPRISE OUR VICTIM SERVICES SECTION. FIRST ESTABLISHED IN 1982 TO PROVIDE CRIME VICTIMS WITH INFORMATION ABOUT THEIR CASE AT ANY STAGE OF AN INVESTIGATION, VICTIM SERVICES PROVIDES COURT DATE AND RELEASE INFORMATION, CRIME PREVENTION MATERIAL, CONDUCTS PERSONAL HOME VISITS AND ASSISTS PEOPLE IN RESOLVING PROBLEMS THEY HAVE ENCOUNTERED AS A RESULT OF THEIR VICTIMIZATION OR SUDDEN TRAGIC EVENT.

Victim Services made 7,485 contacts where volunteer case workers contacted the victims by phone or information package.

The Section's social worker, assisted by specially trained volunteer case workers, worked on about 530 cases involving sexual assault, child abuse, indecent acts, suspicious person/vehicles, traffic accidents and homicides.

Members of the Section also made 17 presentations and public appearances to a broad cross section of groups including the Canadian Bar Association, Manitoba Citizens on Patrol, local schools, Osborne House, our new Recruits and the Communications Centre.

The areas where Victim Services provide help most frequently are:

- offering emotional support when enquiring about the impact of the incident by telephoning, personally visiting, or writing to a victim
- providing police case information under active investigation, property recovered and arrests made
- furnishing information about Court proceedings and Court outcomes
- giving information and explanations about the criminal justice system
- notifying victims of the release of accused persons when non-communication provisions apply
- providing crime prevention information (verbal or brochures)
- referring or providing information about existing community services that may be needed by the victim, such as the Age & Opportunity Centre, Clinic, Osborne House, Women's Advocacy Program, and Criminal Injuries Compensation
- making presentations to members of the public and professional agencies.

COMMUNITY VOLUNTEERS PROVE INVALUABLE

The Winnipeg Police Service also benefits from the tremendous efforts of a dedicated group of volunteers. In 2004, there were 161 actively serving volunteers who contributed 18,445.95 hours to our efforts.

By encouraging volunteer participation, the WPS can draw upon the extensive resources available within communities, and direct their talents towards addressing many of the community's concerns through their work at Division Stations and Service Centres.



FUNDRAISING INITIATIVES BY OUR MEMBERS

IRONCOPS

On August 29th, the 18-member Winnipeg Police Iron-Cops for Cancer team participated in the Ironman Canada Triathlon in Penticton, BC. The team of seven police officers and 11 civilians joined over 70 other officers and invited civilians from across Canada to raise money for the Canadian Cancer Society. The local team raised \$72,000.

PATROLMEN LINE UP WITH NHL LEGENDS FOR RAINBOW SOCIETY

The Winnipeg Police Patrolmen Hockey Club took on a team of NHL legends in a fundraising game in support of the Rainbow Society. The event attracted more than 12,000 spectators and raised \$23,000. All money raised supports the Rainbow Society, a non-profit organization dedicated to fulfilling the favourite wishes of Manitoba children suffering from life-threatening illnesses.

OFFICERS RAISE MORE THAN \$14,000 FOR GARRETT FAMILY

Members of the WPS gathered for a fundraising social in support of the family of fallen officer Constable Chris Garrett of the Cobourg Police Service. More than \$14,000 was raised through this event. Cst. Garrett, an 18-year police veteran, was killed in the line of duty on Saturday, May 15th when he answered a call for help from a young man. He quickly found himself the victim of a violent attack from this individual.

GOLF TOURNAMENT SCORES WELL FOR SCHOLARSHIP FUND

Officers raised more than \$4,500 for scholarships for inner city youth who are continuing with their education through a golf tournament. One student from each of the Community Support Unit's area schools (Daniel McIntyre, Gordon Bell, and Argyle) were presented with a \$1,000 scholarship as a result of this event. Recipients were selected based on a set of criteria in line with the core values of the WPS.

WPS MEMBERS PLEDGE MORE THAN \$39,000 TO CHARITABLE FUND

The 2004 Employees'/Retirees' Charitable Fund fundraising campaign secured \$39,936.26 in pledges. The campaign provides the opportunity for members to conveniently and securely donate funds to various registered charities through payroll deductions of their choice.

LAW ENFORCEMENT TORCH RUN

A series of events were held in conjunction with the Annual Law Enforcement Torch Run. The efforts in 2004 raised \$76,000 for Special Olympics Manitoba.

MANITOBANS ASSIST FAMILIES IN NEED

Tragedy occurred on August 13, 2004 near Minnedosa, Manitoba when a driver was thrown from the family vehicle when it rolled after swerving to miss a deer in the road. The father was paralyzed and his wife, and two young children, were stranded in Winnipeg far from their home in the United States. Two members of the Winnipeg Police Service became aware of the tragedy and reached out to help. A trust account was established and over \$53,000 was raised.





AWARDS AND HONOURS

WPS Communications Operator Wanda Siatecki was chosen as the 2004 International Telecommunicator of the Year by APCO International.

Wanda has served the citizens of Winnipeg for over 24 years and has answered both routine and emergency calls from Winnipeg's diverse population. With more than 16,000 members world-wide, APCO International is the world's oldest and largest not-for-profit professional organization dedicated to the enhancement of public safety communications.

D/Sgt. Glen Smyth was presented with the first annual Child Find Manitoba Exploited and Missing Children's Award.

The Award recognizes exemplary performance and commitment to the search for missing children. Smyth was recognized for his efforts on behalf of Eduardo Sanchez, a local disk jockey who went missing on October 11th, 2002. The case remained unsolved until December 3rd, 2003 when his body was discovered by Smyth and his partner, D/Sgt. Val Miller.

S/Sgt. John Ormondroyd, S/Sgt. Alan Scott and D/Sgt. Brett Summers were presented Excellence in Law Enforcement Awards

by Manitoba's Attorney General to recognize the significant contributions they made that resulted in the betterment of their community, their Police Service and law enforcement.

An Excellence in Law Enforcement Program Award was presented to the North End School Resource Officer Project.

Through a special funding agreement with the North End Community Renewal Corporation, the province's Neighbourhood's Alive program and in kind contributions from the Winnipeg School Division, this Crime Prevention and education initiative began at the start of the 2002-03 school year and involved assigning three of our officers to work directly with 15 north Winnipeg schools.

P/Sgt. Darrall Kotchon was presented with the James Toal Award of Excellence. This Award, presented annually by the WPS, recognizes significant contributions to one's community, the Service and law enforcement in general.

10 members were presented with Exemplary Service Medals as part of the Queen's Honours System for consistently going above and beyond the call of duty over the past 20 years to ensure the safety and security of our community.

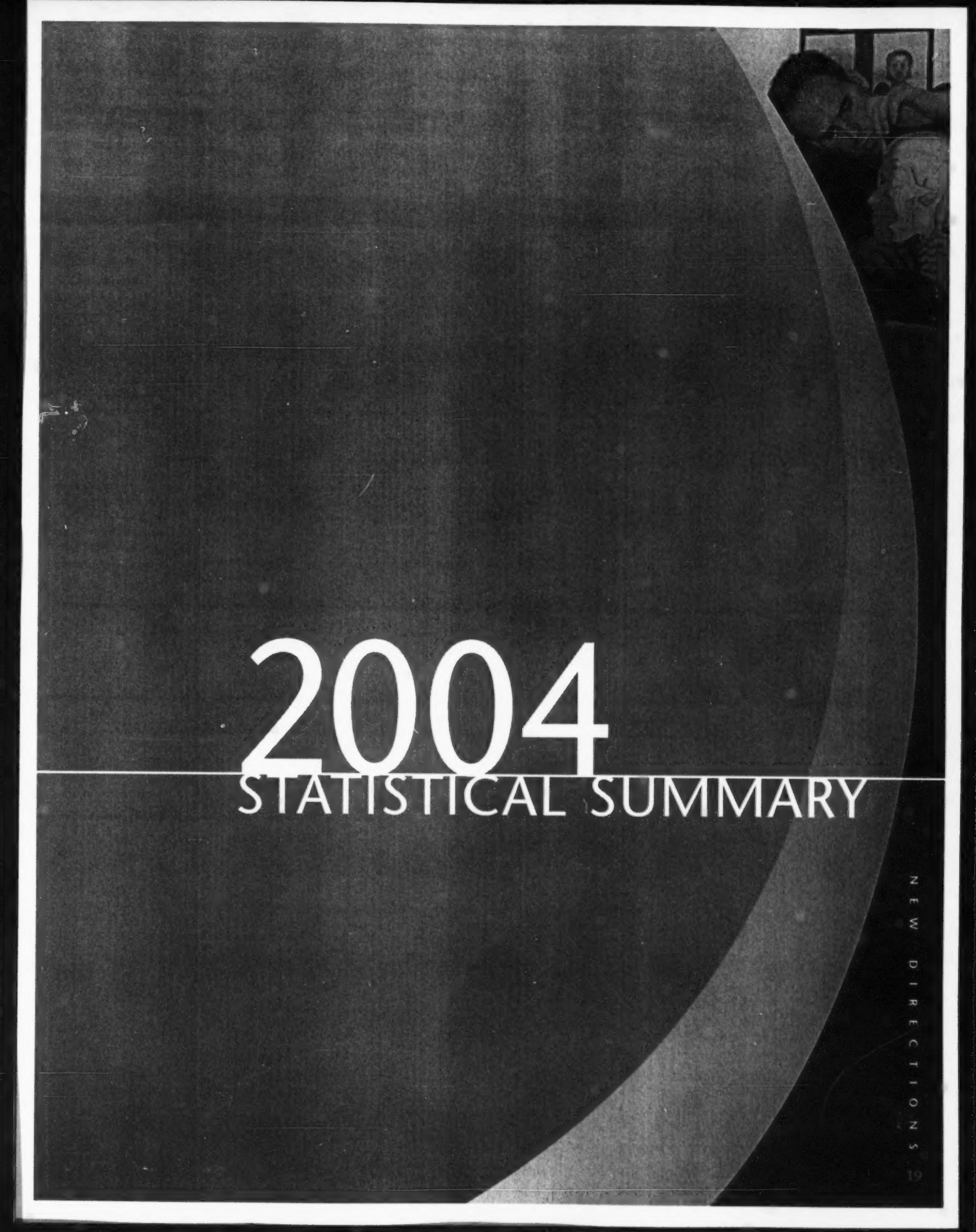
15 Members were presented Exemplary Service Bars as part of the Queen's Honours System for their outstanding service and commitment to our community for 30 years.

63 members were presented with 25-Year Service Pins from the City of Winnipeg.

32 officers were presented Commendation Certificates.

64 staff members were presented with Staff Exemplary Service Awards, a new award similar in some respects to the Police Exemplary Service Award, recognizing a job well done over the past 20 years.





2004

STATISTICAL SUMMARY



On April 20, 2004 the Winnipeg Police Service (WPS) implemented new records management and computer automated dispatch systems. Caution should be exercised in comparing the data for 2004 with those of previous years.

CRIMINAL CODE OFFENCES

	City of Winnipeg Totals			Downtown Winnipeg		District 1	
	Total	Clearances	2003 - 2004 % Change	Total ⁷	2003 - 2004 % Change	Total	2003 - 2004 % Change
CRIMES AGAINST PERSONS							
Homicide ^{1,5}	34	97%	89%	5	25%	10	25%
Attempted Murder ^{1,6}	10	80%	0%	0	NC	1	-50%
Sexual Assault ^{1,2,6}	672	44%	-6%	109	-22%	239	-7%
Other Sexual Offences ^{1,2,6}	38	53%	9%	8	0%	14	-13%
Assault ^{1,2,6}	5,811	70%	-2%	556	0%	1,842	0%
Abduction ^{1,2,6}	14	21%	-13%	2	0%	5	0%
Robbery ^{2,6}	1,590	34%	-1%	247	5%	632	3%
Total	8,169	61%	-2%	927	-2%	2,743	0%
CRIMES AGAINST PROPERTY							
Break & Enter ^{2,6}	7,480	16%	-2%	401	14%	1,644	0%
Theft Motor Vehicle (attempted)	4,588	35%	40%	171	20%	611	-4%
Theft Motor Vehicle (completed)	8,718	39%	27%	383	35%	1,364	14%
Total Theft Motor Vehicle ^{2,5}	13,306	38%	31%	554	30%	1,975	7%
Theft – Over \$5,000 ^{2,6}	231	26%	-3%	35	0%	48	-13%
Theft – \$5,000 or Under ^{2,6}	22,130	14%	-5%	2,743	4%	5,279	-1%
Have Stolen Goods ⁶	467	99%	-4%	51	-12%	113	1%
Fraud ^{2,6}	1,257	59%	3%	271	2%	392	0%
Arson ^{2,6}	579	30%	5%	30	20%	152	13%
Mischief ^{2,6}	17,331	4%	0%	1,283	12%	3,422	3%
Total	62,781	17%	3%	5,368	9%	13,025	2%
OTHER CRIME							
Prostitution ⁶	136	100%	-26%	10	100%	71	-38%
Firearms/Offensive Weapons ⁶	405	89%	0%	44	-2%	135	4%
Other Criminal Code ^{1,6}	8,814	83%	0%	1,764	6%	3,508	3%
Total	9,355	84%	-1%	1,818	6%	3,714	2%
GRAND TOTAL	80,305	30%	2%	8,113	7%	19,482	1%
Total Area (square km) ⁵	475.20			3.30		14.22	
Events for Service – Total ^{4,9}	308,628						
Events for Service – Dispatched & On View ^{4,5,9}	162,761					47,327	

NC = Not Calculable

¹ Totals reflect number of victims.

² Includes attempted and actual.

³ Other Criminal Code includes kidnapping, hostage taking, criminal harassment, uttering threats, production/distribution of child pornography, explosives causing death/bodily harm, criminal negligence causing death, other related offences causing death, conspire to commit murder, bail violations, disturbing the peace, breach of probation, indecent acts, counterfeiting currency and other violations.

⁴ Calls where a police unit was assigned.

⁵ Data is from the 2004 calendar year.

⁶ Due to the implementation of a new records management system, data is from the period April 20, 2003 to April 19, 2004.

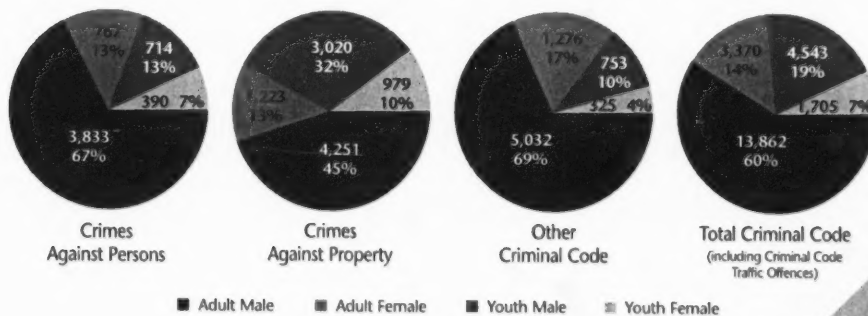
⁷ Data is based on a percentage of the District 1 total.

⁸ Includes persons where there is sufficient evidence to lay a charge, but the suspect is processed by other means.

⁹ Due to the newly implemented computer automated dispatch system's improved ability to capture data which was not previously tracked, there was a resultant increase in the total number of Events for Service when compared with previous years.

District 2		District 3		District 4		District 5		District 6	
Total	2003 - 2004 % Change	Total	2003 - 2004 % Change	Total	2003 - 2004 % Change	Total	2003 - 2004 % Change	Total	2003 - 2004 % Change
4	NC	13	117%	3	200%	0	-100%	4	100%
0	-100%	6	50%	1	0%	0	-100%	2	100%
67	2%	137	-16%	79	-1%	52	-5%	98	7%
2	0%	11	57%	4	-33%	0	NC	7	75%
500	-8%	1,412	-3%	853	1%	521	-10%	683	-1%
0	NC	6	-25%	2	0%	1	NC	0	-100%
148	5%	371	-1%	140	-15%	112	-19%	187	5%
721	-5%	1,956	-3%	1,082	-1%	686	-11%	981	1%
922	-2%	1,632	-3%	1,076	-5%	795	-8%	1,411	5%
532	12%	1,723	86%	728	51%	341	41%	653	27%
1,083	15%	2,976	49%	1,317	33%	674	7%	1,304	18%
1,615	14%	4,699	61%	2,045	39%	1,015	17%	1,957	21%
48	-4%	29	7%	23	5%	25	-11%	58	2%
3,443	0%	3,809	-9%	3,029	-5%	2,326	-10%	4,244	-6%
72	9%	109	2%	55	-14%	42	-21%	76	-7%
175	-1%	197	-4%	189	26%	148	1%	156	3%
51	2%	172	4%	70	-10%	51	6%	83	11%
2,285	4%	4,031	0%	2,533	-6%	1,888	-4%	3,172	0%
8,611	3%	14,678	10%	9,020	2%	6,290	-4%	11,157	1%
0	-100%	64	-7%	1	NC	0	NC	0	NC
45	10%	98	-8%	44	5%	37	-3%	46	-2%
736	3%	1,759	-2%	1,097	-2%	751	-3%	963	-7%
781	3%	1,921	-2%	1,142	-2%	788	-3%	1,009	-7%
10,113	3%	18,555	7%	11,244	2%	7,764	-5%	13,147	0%
65.11		65.28		63.72		110.65		156.22	
16,611		38,635		21,286		15,973		22,929	

CRIMINAL CODE OFFENCES – PERSONS CHARGED ^{6,8}



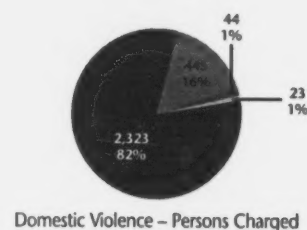
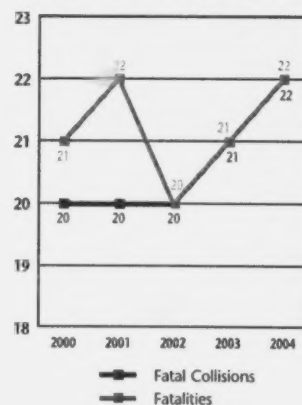
TRAFFIC OFFENCES

Offence	# of Persons Charged	2003-2004 % Change
Dangerous Operation of a Motor Vehicle Causing Death ⁴	2	100%
Dangerous Operation of a Motor Vehicle Causing Bodily Harm ⁴	12	0%
Dangerous Operation of a Motor Vehicle ⁴	41	-11%
Dangerous Operation of a Motor Vehicle Evade Police ⁴	69	-17%
Impaired Operation of a Motor Vehicle Causing Death ⁴	3	200%
Impaired Operation of a Motor Vehicle Causing Bodily Harm ⁴	15	36%
Impaired Operation of a Motor Vehicle or Over .08 ⁴	679	-7%
Fail/Refuse to Provide Breath/Blood Sample ⁴	42	14%
Moving Violations	N/A	N/A
Parking Violations ¹	143,041	-8%

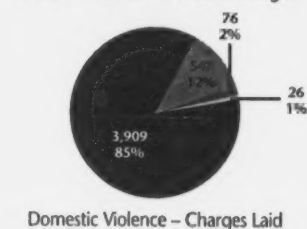
DOMESTIC VIOLENCE⁵

	2004
Total Domestic Events for Service ^{1,2}	15,969
Total Domestic Violence ^{4,6}	3,025
Total Events - Both Persons Charged ⁴	108
Persons Charged ⁴	
Adult Male	2,323
Adult Female	445
Youth Male	44
Youth Female	23
Total Number of Persons Charged	2,835
Charges Laid ⁴	
Adult Male	3,909
Adult Female	547
Youth Male	76
Youth Female	26
Total Number of Charges Laid	4,558

FATAL MOTOR VEHICLE COLLISIONS¹



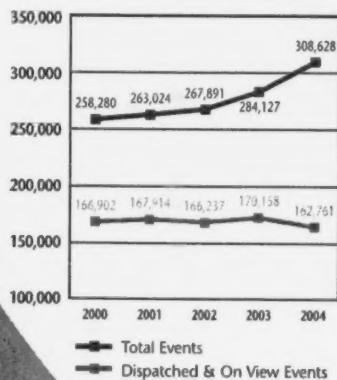
Domestic Violence - Persons Charged



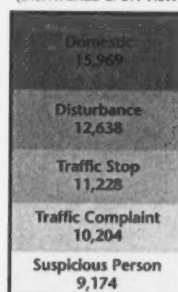
Domestic Violence - Charges Laid

■ Adult Male ■ Youth Male
■ Adult Female ■ Youth Female

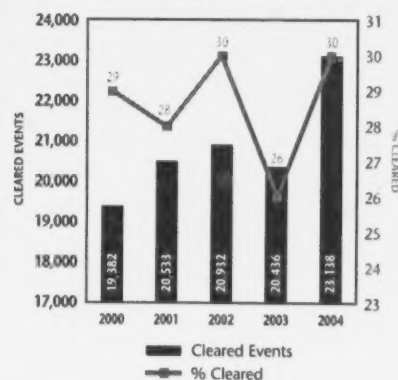
EVENTS FOR SERVICE^{1,2}



TOP 5 EVENTS FOR SERVICE^{1,2} (DISPATCHED & ON VIEW)



CLEARANCE RATES^{2,6}



¹ 2004 data is from the calendar year.

² Due to the newly implemented computer automated dispatch system's improved ability to capture data which was not previously tracked there was a resultant increase in the total number of Events for Service when compared with previous years.

³ Includes domestic-related cases which involve breaches of court orders only.

⁴ Includes events which may be processed by means other than arrest.

⁵ These are events where the accused and victim are in a current or past domestic relationship.

⁶ Due to the implementation of the new computer systems, 2004 data is from the period April 20, 2003 to April 19, 2004.

POLICING PER CAPITA COSTS

Population ¹	647,600
Police Per Residents	1/546
Operating Expenses ²	\$127,612,322.99
Per Capita Cost	\$197.05

¹ Statistics Canada 2004 population estimate, based on census data.

² Tax Supported Expenses

AUTHORIZED 2004 COMPLEMENT

Chief of Police	1
Deputy Chief	2
Superintendent	3
Inspector	18
Staff Sergeant	24
Sergeant	82+1*
Patrol/Detective Sergeant	148+6*
Constable	888+62*
Non-Sworn Members	366+2**
Total Members	1,532

* Externally funded positions including:

- 1 Sergeant (Winnipeg Airport Authority)
- 4 Patrol Sergeants (Winnipeg Airport Authority)
- 1 Detective Sergeant (Integrated Proceeds of Crime)
- 1 Constable (Integrated Proceeds of Crime)
- 1 Detective Sergeant (National Weapons Enforcement Officer)
- 12 Constables (Winnipeg Airport Authority)
- 40 Constables (Provincial Funding Agreement)
- 6 Constables Stolen Auto Unit (Funded by MPI)
- 3 Constables North End School Resource Officers

** Externally Funded Staff Positions

- 1 Identification Technician Stolen Auto Unit (Funded by MPI)
- 1 Clerk A Stolen Auto (Funded by MPI)

POLICE DEMOGRAPHICS (Actual)

(As of December 31, 2004)

Caucasian	1,068
Aboriginal	105
Black	21
Filipino	14
South/Southeast Asian	11
Oriental	3
Other	5
Total	1,227
Male	1,069
Female	158

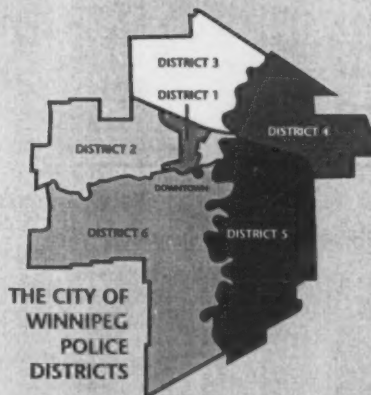
STAFF MEMBER DEMOGRAPHICS (Actual)

(As of December 31, 2004)

Caucasian	339
Aboriginal	11
Filipino	7
Black	3
Oriental	2
South/Southeast Asian	3
Other	2
Total	366
Male	71
Female	296

Note: Numbers include job-sharers, casual employees and members on supernumerary status.

The above statistics are based on voluntary declaration made by employees. The Human Resources Division is permitted to ask for the ethnic/race declaration but does not compel employees to respond if they choose not to. Actual percentages of minorities may be higher than depicted as employees choosing not to make a declaration are assumed to be Caucasian.

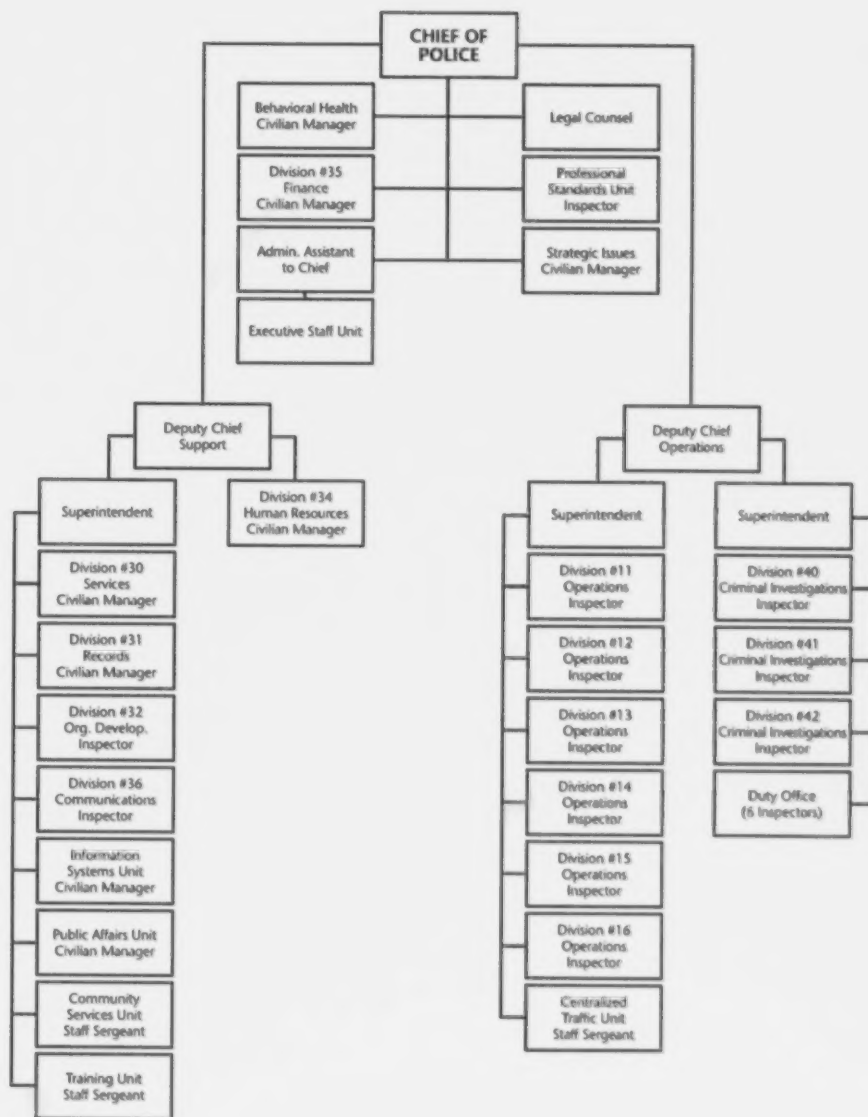


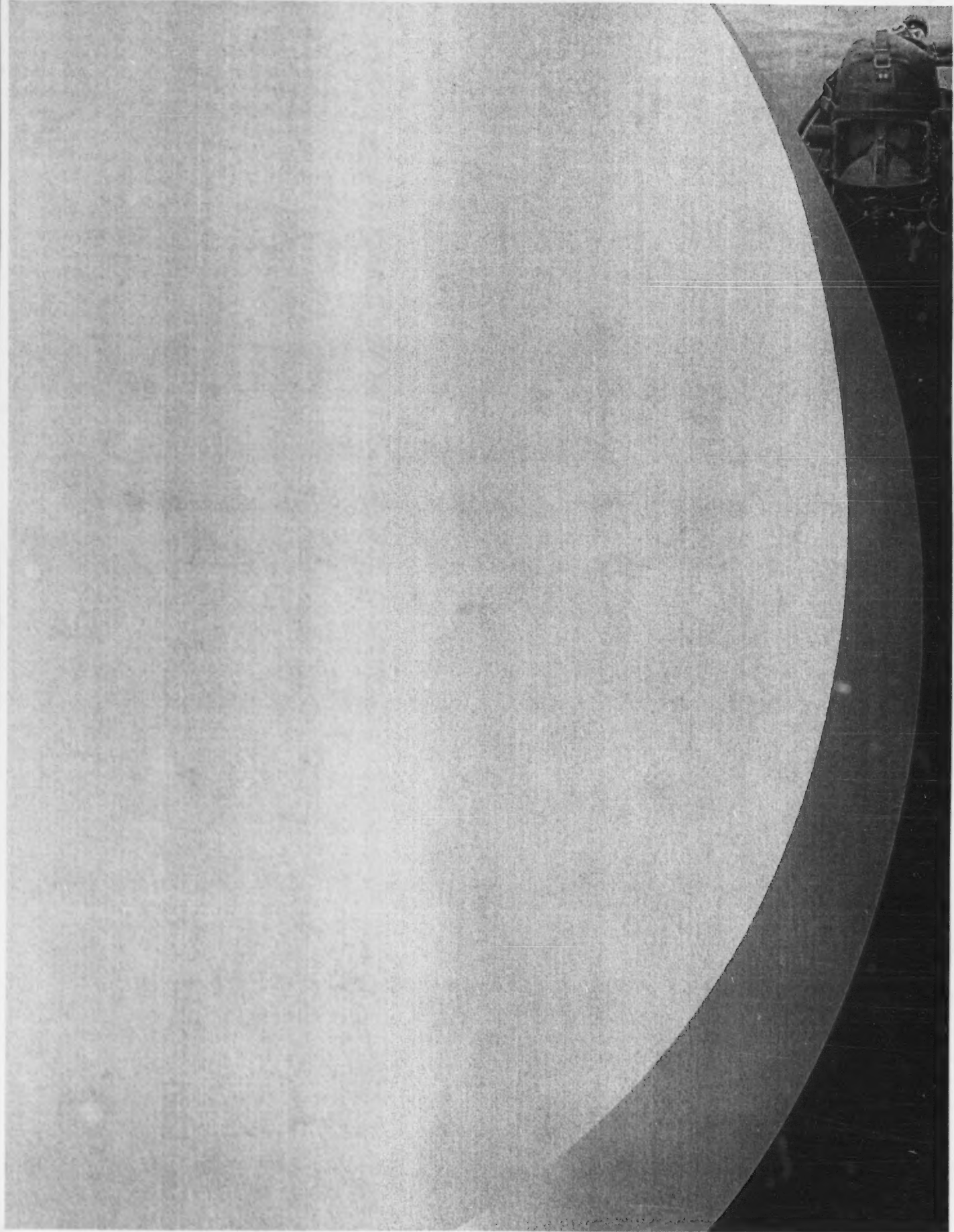
THE CITY OF WINNIPEG DOWNTOWN MAP

PROFESSIONAL STANDARDS INVESTIGATIONS INITIATED IN 2004

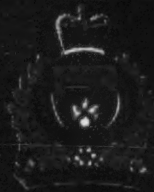
Resolution	TOTAL
Sustained	12
Dropped	2
Exonerated	0
Lesser charge	0
Not sustained	11
Unfounded	10
Informal	9
No charges per Crown	0
Sustained - No Charge	4
Information only	13
Abandoned	7
Pending	35
Referred	1
Total Investigations	104

ORGANIZATIONAL CHART





WINNIPEG POLICE SERVICE



PUBLIC SAFETY BUILDING
P.O. BOX 1680
WINNIPEG, MANITOBA
R3C 2Z7
winnipeg.ca/police



"An Internationally Accredited Law Enforcement Agency"